

We are so lucky to have an intern serving with us at Bickford this semester! Leatrice Rogers, from Chicago, Illinois and a senior Health Services Management major at Western Illinois University selected us for her internship Spring 2019 Semester. She is working closely with Robin and has learned lots of things, but it's only the beginning! Leatrice has been a CNA as well and in the future would like to be a state surveyor. She is passionate about resident rights and making sure they get the highest quality of care. Our goals are right in line :) Thank you Leatrice for picking Bickford!

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February BFM Spotlight

Meet Karissa Hitchcock! Karissa is a 2nd shift CNA who has been at Bickford for 9 months. She also recently received her Serv Safe Food Handlers Certification and works as a fill-in cook when we need her. Karissa is currently enrolled in school, working towards her LPN.

A few tidbits about Karissa: her favorite colors are seafoam green and coral, her fave food is Chinese, and her fave movie is 8 Seconds. She says that music is a huge part of her life, she loves all different genres.

Karissa is inspired by her children and her proudest

accomplishment is going back to school, being able to show her kids that it's never too late and to never give up on your dreams. Unique, intuitive and down to earth are just a few words that describe Karissa. She's also dedicated and hard working.

When asking Karissa what her favorite thing about Senior Living is, she replied, "Making a connection with them & being able to brighten their day even just for a moment. They are wise, funny & have had such interesting lives. I hope to impact their lives as much as they have mine."

February is Bickford's Unfortunately, we had Family Reunion Month to cancel the and this year we will quarterly Bickford be attending with Family Member meeting, so look for a another award for our branch! Shauna reschedule date Carroll has been coming soon. selected as Kitchen Just a reminder to call ahead if you have a Manager of the Year. family or friend She is one-of-two out of 64 branches nationjoining us for a meal. Usually 24 hours wide to receive this notice works best, but nomination. We will we can be flexible, have pictures to share with everyone in too, if it's shorter March.

As always, thank you A big round of for allowing Bickford applause to all our to be your home. We SFM's who have been dedicated caregivers, are honored and want specially recently as to continue our great the weather has given care forever and all challenges! always!

Busy February Coming!

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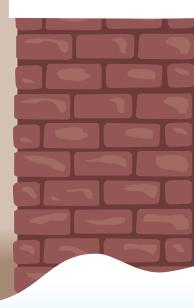
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Sincerely, **Robin Wike Director**



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