

## MEETING AN UNRECOGNIZED NEED

February 25, 2018

Dear Bickford Family Members,

We are ever-grateful to each and every one of you for the excellent care our mother received the last years of her life. We never had to worry whether or not she was receiving great health care. What made her stay at Bickford even more wonderful were the countless acts of kindness that she experienced even though she was unable to remember them. From the impromptu dance parties, to the endless supply of sweets, to the gift of a sand dollar from a CNA's trip to the beach because our mom loved the ocean, these moments truly enriched her life.

Thank you from the bottom of our hearts.

Sincerely,

*Donna & Susan*



*Rich in  
Happiness*

BICKFORD OF OSWEGO  
3712 Grove Road, Oswego, IL 60543  
[www.enrichinghappiness.com/oswego](http://www.enrichinghappiness.com/oswego)  
630-554-8811

  
*Bickford*  
assisted living  
& memory care

*You need to consistently receive small, but memorable,  
experiences that you'd never think to ask for*

UNRECOGNIZED  
NEEDS