

MEETING AN  
UNRECOGNIZED  
NEED

Dear Simone.

*It is difficult to find words to express my sincere appreciation to you, Cindy, Cathy, Kim, Jenna, Courtney, Kendall, Lexie and your entire staff for the tender loving care shown to my beloved Aunt Bernice (Rogan) during her stay with you. Never have I been in a facility that was as compassionate and genuinely caring as Bickford of Oswego! May God richly bless all of you!*

Sincerely,  
Sandy Bollweg



*Rich in  
Happiness*

BICKFORD OF OSWEGO  
3712 Grove Road, Oswego, IL 60543  
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assisted living  
& memory care

*You need to consistently receive small, but memorable,  
experiences that you'd never think to ask for*

UNRECOGNIZED  
NEEDS