

## Fundraiser for Alzheimer's

Join us for a Paint and Sip September 7th Starting at 6:00 Cost is \$35

Make your reservations by calling Kris at 815-397-7100 or email at rockfordlec@enrichinghappiness.com

Pictured Left: Carol getting ready for our Paint and Sip by enjoying a spatter painting!





## A few friendly reminders:

It is very important that we are able to get in contact with a family member in case of an emergency. If you have any contact information that has changed in the last 12 months, please let the nurse's station know.

If you plan on being out of town for an extended time or unable to make it back to Rockford in a timely matter, please inform the nurse's station of a second contact person we can get ahold of in case of emergency.



If you are taking a loved one to the doctor, please remember to get paperwork from the nurse's station for the doctor. The last reminder- when

dropping off or picking up your loved one: if you need to load a resident into your car, please park along side the curb but away from the overhang. Once you get the resident down stairs, have them wait the front door. in the lobby, move the car up and then load. When

dropping them off, please do not take them all the way to their room. Get them into the lobby, move your car then help them to the their apartment. We need to keep that area cleared for emergency vehicles and for the Bickford bus to unload and load. There are many times we can not locate the owner, of a car and our residents are unable to unload & load at Thank you.



## Letter from the Director

It's that time again!!!! Bickford has a long

Time for our annual Resident Happiness Survey. Now is the time to tell us how we We have a great have done over the last year. To give us those ideas for improvement, and to let us know what we should keep on doing. Because this is a happiness survey, we need all your feedback part in this survey as and all your participation! The idea here is to not from September 7th only tell us what we need to improve on, but the things that we do everyday to make you happy! All comments are welcome.

standing history of trying to build happiness it is at the core of all we do! opportuniy to learn all the things you love here and all the things we can do to make Bickford House the best it can be! I would appreciate as many of you taking possible. The survey is open till September 28th. < Please take a few moments out of your day to be apart of making Bickford better!

Thank you

Bob







