

August 2, 2017

Dear Residents & Families,

We are very excited to announce that work will soon be underway on an expansion and remodel at our Bickford of Blondo Branch!

An eight apartment Mary B's Cottage (advanced Memory Care wing) will be built at the Northwest corner of our existing Branch. This will allow us to better accommodate the care needs of our residents with dementia, providing them with a smaller, more peaceful living environment while still receiving care from Bickford Family Members that have loved and cared for them in their Assisted Living Home. At a future Family Council, Amy and her team will provide more information about the Mary B's Cottage.

To accommodate the loss of parking at the back of the Branch, a new parking lot will be poured along the Front/South side of the Branch. We are excited that this will allow more ease of access to the front door of the Branch. Sidewalk replacement, siding and roofing will round out much of the exterior improvements you will see take place. As completion of the expansion nears an end, our main Branch interior will receive a full remodel including paint, carpet and furniture.

Final contracts and licensure approvals have been received. Our local Bickford team had our first conference call with the construction and management team yesterday morning. We were informed that land-moving work for the new South parking lot as well as preparation for the footings and foundation at the Northwest corner could begin as soon as 7-10 days. During this time, our Front Entrance to the Branch may be restricted, but throughout the project either the Main Front entrance or West Service entrance will always be accessible; any restrictions will be clearly posted. Equipment use should occur during normal business hours in order to not be disruptive to evening quiet time for our residents. The front Southwest corner of the existing parking lot will remain available for visitors. We have arranged for off-site parking for our employees to ensure that you have the same access to the Branch that you are currently accustomed too.

The entire project is anticipated to take six months – but as with any construction project timelines may ebb and flow. As new developments occur, we will communicate them to you. It is our goal to make this project the least disruptive as possible for our residents and families. Should you have any questions or concerns that arise during this time, please contact Amy or myself so we can work to address with the construction team.

I would like to thank each of you for entrusting the care of your loved one to Bickford of Blondo! It is such an honor to know that we are making a difference in the lives of our residents and family members. Please let myself, or any of our team know how we can continue to improve your Bickford experience!

Sincerely,

Lisa Colbert



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The logo for Bickford assisted living features a stylized clover icon above the word "Bickford" in a large, elegant, cursive script. Below "Bickford", the words "assisted living" are written in a smaller, simple sans-serif font.

assisted living