

## MEETING AN UNRECOGNIZED NEED

To Our Friends at Bickford, 2 1/2 years ago we met and sat down with the folks at Bickford to look into the possibility of placing our Mom in your facility. Little did we know what a loving, caring and professional experience and journey we would be embarking on. There are no words of Thanks to express my feeling to all of you. You took my mom, loved her & treated her as your own. You touched her heart and melted mine along the way. Thank you!! Lillian's last years were better because of you all!

Love, Barb



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Happiness*

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UNRECOGNIZED  
NEEDS