



Bickford of Champaign recently had our Survey of Happiness in April and we had 79% of 44 people turned the Survey in and we scored 68% Top box score. This means that 68% of the 78% are HIGHLY SATISFIED! Our Goal at Bickford is to provide more than just care but to enrich the lives of our residents and families! Here are some of the comments from the Survey!

All staff and administration in my experience has been friendly, welcoming, and helpful. My grandmother is functioning better now than I can remember in last several years. Tim and Jenn have been especially helpful. I appreciate the activity coordinator, amanda, all nurses, staff and cook.

The staff at Bickford have always been open and responsive to any questions regarding our mother's care and daily status. They frequently share stories of individual interactions with her, noting her humor and love of family. We appreciate their thoughtfulness and attention to everyone's needs.

We truly feel that Bickford is satisfying our uncle's needs in a thorough and caring manner. We enjoy peace of mind knowing that Ed is comfortable and safe.

Simply put, I believe the Bickford staff holds a higher standard than other facilities in this area. I appreciate that I can go to work and sleep at night without worrying that my father is not being taken care of. Thank you

BICKFORD OF CHAMPAIGN
1002 S Staley Road, Champaign, IL 61822
www.enrichinghappiness.com/champaign
217-403-1900



Bickford
assisted living
& memory care